OVANCE · ARCHITECTURE

From a first sign-in to a voice of their own

Violet: the person — Cyan: the AI — Follow the numbers 1 to 8 — Cyan edge below: used in onboarding

1 Two doors, one engine



Your app · Your sign-in

- **Owners never see Ovance.** The app keeps its own sign-in and its own brand.
- **Same engine behind both.** Every onboarding step below works the same way whichever door it is reached through.

2 An account of its own



Platform API

- **Platform, account, person.** An app is a platform; each customer is an account; the voice belongs to one person in it.
- **Its own key.** A key is created for the account alone.
- **Safe to retry.** A repeated request never creates a second account.
- **Database.** The database itself refuses to show one account's rows to another.
- **Key vault.** One key per account.

3 What they would say



About ten minutes

- **A conversation, not a form.** Every answer can earn a follow-up.
- **Kept word for word.** Answers are stored exactly as written.
- **Never asked twice.** Anything already answered aloud is credited, so the owner is not asked for it again.

4 The voice sample



About two minutes

Consent → Read and talk → Check → Pick the best → The voice

- **Consent.** The owner reads a consent statement aloud, ending in a sentence made up for that one reading.
- **Read and talk.** A paragraph written to sound like talking, then two short stretches of free talk.
- **Check.** The consent is transcribed as it is read.
- **Pick the best.** The cleanest stretches of whole sentences are cut out, with room noise gated away.
- **The voice.** A voice is made from that stretch alone.

continues at 5 ↙

5 A spoken interview, if wanted



Optional

- **Typed or spoken.** The same interview can be typed or held aloud.
- **It asks about what they wrote.** Questions build on the questionnaire, which draws out real speech instead of performed speech.
- **Never holds onboarding up.** With today's voice it is not required.

6 Building the persona

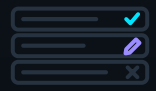


Grounded in their own words

Evidence → Extract → Ground → Verify → Stamp

- **Evidence.** The questionnaire and any interview, exactly as given.
- **Extract.** A language model fills in the persona, quoting the owner wherever it claims to use their words.
- **Ground.** No model here: every quote must actually appear in the evidence.
- **Verify.** A second, different model reads the evidence and the draft and decides what stands.
- **Stamp.** The finished persona records which model made it, from which evidence, and when.

7 The owner has the last word



Nothing hidden

- **Review what it learned.** Each thing it believes about the owner is shown with the words it came from.
- **Never say.** A list of things the double must never say aloud.
- **The result, as it will be used.** The owner can read the persona exactly as the double will follow it.

8 Ready for calls



A number and its rules

- **A shield number.** A second number, chosen by area code, that the double answers.
- **Contacts and rules.** For each person: answer, take a message, pass it on, or politely decline.
- **Try it.** A call from the browser, straight to the voice engine, before any real caller rings.

SIGN-IN
- Owners

DATA
- Database
- Key vault
- File storage

MODELS
- Interviewer
- Persona builder and verifier
- Voice

OUR SERVICES
- Platform API
- Voice engine
- Console

PROMISES WE KEEP
- Consent first
- Deleted means deleted
- It won't make things up

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